Engagement Plan

Neighborhood Corcoran Neighborhood

Time frame 2021-2024

Work summary

Summary of activities cross all programs and demographic groups.

Scope of work, outcomes and goals

Overall scope of work, outcomes and goals across all activities and demographic groups. Show how your organization will engage historically under-engaged groups.

Plan detail

| Demographic group | BIPOC and White community members | BIPOC and low income community members | BIPOC, Renters, and homeowners |
|---|---|---|--|
| Numbers or percentage | 70,000 | 5,000 | 3,000 |
| Initiative, activity, project or program | Midtown Farmers Market | C-Spot / Renters Support | Community Conversations |
| Barriers to engagement | Feeling unwelcome at the market Transportation to market Being unsure if we accept EBT COVID 19 Multi-cultural + multi-language communities w/ wide range of barriers | COVID 19 Trust due to past mis-dealings Multi-cultural + multi-language communities w/ wide range of barriers Rising cost of renting people are being priced out the neighborhood Funding for food and basic need support | Weather Technology Language barriers COVID 19 Trust due to past mis-dealings |

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|--|--|---|--|
| Outreach and engagement strategies | Connect with community groups who serve racially and economically diverse communities adjacent to Corcoran Emails, flyers, web-based: social media Attending community events outside of Corcoran | Monthly community connection via constant contact Emails, flyers, web-based: social media Door knocking in Corcoran Connect with property owners/ managment companies | Monthly community connection via constant contact Emails, flyers, web-based: social media Door knocking in Corcoran |
| Resources needed | Social Media Manager Stipends for outreach workers Flyers with neighborhood and MFM info on it Branded table cloth | Stipends Flyers and Lit for community and outreach Small incentives for community participation (City funds would not be used for these incentives) | Social Media Manager Flyers and Lit for community and outreach Small incentives for community participation (City funds would not be used for these incentives) |
| Partners in the work | PPNA, CANDO, BNO, LCC, NACDI, CRCC | IX and property owners, residents | CNO and other agencies based on topic of discussion |

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|--------------------------|-------------------------------------|--|-----------------------------------|
| Person(s) responsible | Alicia D. Smith | CNO Staff | CNO Staff |
| | Keeya Allen | CNO volunteers | CNO Board of Directors |
| | Molly Fleming | Paid door knockers | |
| | Tobias Dryden | CNO Board of Directors | |
| | Contractor to be added | | |
| | CNO Board of Directors | | |
| | | | |
| Timeline | Jan –April: outreach events, social | Jan –April: outreach events, social | Jan – April meeting via zoom |
| | media post | media post, 1:1 meetings and community events and forums | meetings |
| | May-October: MFM back in | , | May –October meetings in the park |
| | operation | May-October: Door knocking, phone | or community |
| | | calls, group texting to community, 1:1 meetings and community events and | Nov-December meeting via zoom |
| | | forums | |
| | Nov-Dec: Create content calendar | | |
| | and set event dates | Nov-Dec: Create content calendar | |
| | | and set event dates. Door knocking, | |
| | | phone calls, group texting to | |
| | | community, community events and forums | |
| | | | |

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| Quantitative goals | Connect and pass out MFM info to over 1000 people in the adjacent neighborhoods. Increase shoppers of Color at the MFM Increase vendors of Color at the MFM | Obtain contact information from 50% of neighbors (renters) whose doors were knocked and add them to the distribution list and volunteer base | Obtain contact information from 100% of neighbors who participate and those we have door knocked and add them to the contact list and volunteer base To work directly with neighbors throughout different processes to ensure that public concerns and aspirations are consistently understood and considered Support the priorities and ideas identified and led by the community |
| Qualitative goals | Identify issues that need attention Learn from community what they think about the MFM | Identify issues that need attention Learn from community what they think about what is transpiring in the rising cost of living in the city, neighborhood and community and what CNO can do to address certain issues | Identify issues that need attention Learn from community what they think about what is transpiring in the city, neighborhood and community and what CNO can do to address certain issues |

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| Outcome of engagement | More people of Color and EBT recipient's shop at the MFM More people of Color feel welcome at the MFM | More representation of tenants on neighborhood board and/or committee membership More tenants receive neighborhood | We will work with neighbors to ensure that concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input |
| | Increase use of EBT | organization updates, newsletters and other information | influenced the decision Coordinated community-based |
| | Share information, listen for understanding, and answer questions for clarity | Tenants have the knowledge and ability to become involved in the organization and in decision-making | programming implemented through the CNO |
| | Coordinated community-based programming implemented through the MFM | Issue is identified in the community | We will look to neighbors for advice on formulating solutions and incorporate recommendations into our decisions to the maximum extent |
| | Funded projects that create long- term positive change in the city | Neighbors and others advocate for increased healthy housing options in neighborhood | Funded projects that create long- term positive change in the city |
| Next steps | Community convos around food justice and the importance of the MFM and access for 6 months of the year | Community conversations around issue identified to discuss issue further, come up solutions and possible program implementation | Neighborhood advisory committees, consensus- building, participatory decision-making |